

INFORMATION PAPER

L214/MD
29 July 2004

SUBJECT: COLLABORATIVE MAINTENANCE MANAGEMENT/OVERSIGHT OF
EXISTING AND FUTURE DEPOT MAINTENANCE INTERSERVICE
AGREEMENTS (DMISA)

FACTS:

1. Balanced Scorecard Goal/Objective. This initiative falls under the Balanced Scorecard (BSC) goals/objectives of Providing Quality Service and Providing End-to-End Life Cycle Management (LCM). The Joint Services Group's (JSG) improvement of management and oversight of existing and future DMISA's serves the customer individually (Fleet Marine Force) and the Marine Corps wholly by having a non-organic (other than Marine Corps) depot-level maintenance capability available should the Marine Corps' organic depot capability be at full capacity and unable to execute requirements in a timely manner. Ultimately, this service provides the Program Manager (PM) the ability to better plan and coordinate depot-level maintenance as part of the weapon system's LCM. Additionally, this process keeps fresh the communication links between Marine Corps Logistics Command (LOGCOM; supplier/customer), the Marine Corps Systems Command (SYSCOM; customer) PM's, and other DMISA customers, which allow for much quicker responses in times of great urgency.
2. Project Description. The nature of this initiative is optimizing the JSG's internal processes, which has a ripple affect of providing a better quality and timely service to our customer(s).
3. Why Required. Better JSG management and maintenance of DMISA's serves several purposes. First, it allows the Marine Corps the ability to quickly acquire non-organic (other than Marine Corps) depot-level maintenance by having an agreement in place with current cost data. Second, it enhances by extension, the Marine Corps' overall capacity to maintain equipment in times of need. Third, it allows the Marine Corps to take in workload to help fill voids in commodity areas where core capability may be compromised by the lack of organic (Marine Corps) workload. Ultimately, better management and maintenance of DMISA's is a win-win situation for all stakeholders.
4. Resources. The JSG Team Members have the responsibility for management and maintenance of Marine Corps DMISA's. These resources are not included in the Program Objective Memorandum (POM) submission at the JSG level, but they are included in the Maintenance Directorate budget submission and/or the POM submission at the Command level.
5. Plan of Action and Milestones. No Plan of Action and Milestone (POA&M) exists yet for this initiative.
6. Owning Organization/Partners. This initiative falls under the Maintenance Directorate. Other organizations involved include LOGCOM as a supplier/customer and all DMISA customers.
7. Point of Contact. Jim Hamsley, DSN 567-6803, Comm (229) 639-6803, jimmy.hamsley@usmc.mil.